AGENDA

Town Hall Began at 5:30pm with an introductory statement by Robert Frazier and Kristen Leadbetter.

Announcements/Updates:

- Robert: Operational Updates through PowerPoint Presentation
  - Nuevo West Market
    - Located in Nuevo West, opened a couple of weeks ago, it is fully functioning for convenient items. They are looking for feedback! We Welcome this addition to the GFH family.
  - Mesa Nueva Pub
    - Rough Draft, their lease was scheduled to run out. The lease will be extended for one more year. They have certain specials based on sports games or events like trivia.
  - Food truck relocation
    - The food trucks have relocated to Nuevo East in the parking lot area.
  - Updates Pool Hours
    - The closing time used to be 11pm but it is being moved to 10pm to be consistent with Quiet Hours in the residential area.
  - Flow Yoga will now be offered through UCSD recreation, students will need to register online beforehand. 25 people per class.
  - Fix It Hotline
    - Portal where maintenance requests are submitted. Recently added the ability to request being present when work can be done. Ability to fill in the date and time. It is not guaranteed but we will do our best to show up to your unit at that time.

- Kristin: Student Housing Safety Rules
  - Return to Learn Updates
    - Regardless of vaccination status masks are required throughout residential areas.
    - If a resident test positive they must isolate, roommates can
    - Guests are currently not permitted.
    - Free masks can be given to anyone who asks in the Residential Services Office

- Robert: GFH Advisory Committee Survey
  - Created workgroups for the community to respond.
    - Actionable items
      - Improving the waitlist functionality workgroup
      - Unifying Pet Policies Work Group
      - GFH Student Experience Workgroup
- Q&A:
  o Question from Registration: There is a large concern regarding the Mesa trees and potentially falling on a person instead of just cars, what are the preventative measures being taken?
  o Question from Q&A: Is there a timeframe in which you expect phase 2 to begin or resume?
    ▪ Answer: There is a team of arborists that are on the second tier of their analysis to address damaged trees or trees that are at risk of falling. Although nature can take its tole we are doing our best to assess all threats in the community as an ongoing project.
  o Question from Registration: How are off-leash dog and no-pet rules enforced? When are the hammocks in Nuevo East coming back?
    ▪ Answer: All animals are required to be on a leash unless it distracts from their duties as an ESA animal. You can always report it if you see an unleashed dog in your community.
  o Question from Q&A: When are the hammocks coming back?
    ▪ Answer: The hammocks were damaged and they were directly in the recycled water irrigation path. If we return the hammocks they would have to be in a different location.
  o Question from Q&A: When reviewing the pet policy, are you considering making more buildings generally pet friendly?
    ▪ Answer: On the GFHAC Committee we have a Pet workgroup to work on this policy. If interested please send Kristin an email to work on this!
  o Question from Q&A: Family cannot click on a 3 bedroom in NE to relocate, why is that?
    ▪ Answer: Please email gradfamilyhousing@ucsd.edu and we will address this question!
  o Question from Q&A: I am wondering when the rusty lamp posts in OMS will be replaced?
    ▪ Answer: Currently maintenance is working with a contractor on the replacement of these lamps. The OMS Residential Office will follow up with a timeline to communicate it to all residents.
  o Question from Q&A: The OMS Parking Lot does not have any security cameras, what can we do about increase the security measures?
    ▪ Answer: In many of the newer communities there are security cameras, but it is difficult to retrofit cameras to older cameras. They are owned by UCPD.
  o Question from Q&A: What is HDH’s plan for complying with California’s law regarding composting?
    ▪ Answer: This is ultimately something that we are looking into.
  o Question from Q&A: What about a buzz in system?
    ▪ Answer: This is something that we can look into.
  o Question from Q&A: Can something be done to reduce the number of water shutdowns during the active quarter?
    ▪ Answer: Water shutdowns are a maintenance requirement to complete work.
  o Question from Q&A: Follow up regarding composting: my understanding is that multifamily complex’s are required to either participate in their jurisdiction’s organic curbside collection service or self-haul organic waste to composting facilities. Is this part of the plan that you’ve described, or did I misunderstand?
    ▪ Answer: GFH in conjunction with HDH Sustainably are currently meeting to draft a proposal to create a composting program in Grad Family Housing. Program management and addressing the problem of contamination are significant challenges that need to be address for a successful and sustainable program.
  o Question from Q&A: Will there be a change for summer hours, or for weekend or will the pool always be closing at 10pm?
    ▪ Answer: The pool hours will be adjusted to match the quiet hours and will be the same year round.
  o Hammocks:
    ▪ The irrigation system was damaging
  o Question – Chat: Can we look into providing door bells in the future as many times it’s difficult to realize if someone is knocking at the door?
    ▪ Answer: We were not aware that this was a problem and we can look into this!
- Question from Registration: People leave their animal droppings throughout the community, what are we doing?
  - Answer: GFH has pet clean up stations throughout and we encourage all pet owners to pick up after their animals.

- Question from Registration: Are the community rooms in Central Mesa Open? How do we gain access?
  - Answer: Yes they are open, you can email mesahdh@ucsd.edu to get a code for it to open!

- Question from Registration: Is Coast going to remain a GFH Community?
  - Answer: Yes it is, not sure where that rumor came from.

- Question from chat: What about composting through the city’s Green Waste in the meantime? I notice there is a Green Waste Dumpster at Coast. It would be nice to have composting for the gardens, but us students also just want to reduce the waste/methane emissions.
  - Answer: We think those cans are mostly for landscaping since they are locked but we can look into utilizing this as an option for students!

- Question from Registration: As a non-student resident I’d really like to be able to contribute more to the community and connect.
  - Answer: Email Kristin in GFHAC to connect more online or in person with the committee! We also have a Facebook and Instagram accounts to connect!

- Question from Chat: Where do we throw out used batteries?
  - Answer: You can take them to your respective Residential Services Office or you can look on Blink for the disposal sites around campus.

- Question from Q&A: Why is the rent increasing?
  - Answer: GFH does its best to only increase the rent enough to cover costs, it is not used to make any kind of profit off of students living in housing.

- Final Remarks – Robert: We would like to thank everyone for attending this meeting today. We covered a lot of topics and if anyone has any other questions related to their community or if you have any interest joining GFHAC please send us an email.

Final remarks:

Town Hall Ended at 6:23pm