

Graduate & Family Housing (GFH) Advisory Committee | MINUTES

Meeting date | Time 4/14/2022 10:00 AM

Meeting Location: The Exchange Building

Type of meeting: Co-Chairs: Note taker:	GFH advisory Committee Robert Frazier Kristin Leadbetter Madeline Makings (Operations Analyst)	Attendees: Turner, Ross Darvin, Kelsey Kopalle, Hema Clark, Breana Yang, Angeline Songster, Olivia Otten, Rebecca Chief Murphy Lt. Gustafson Sgt. Smart Brownstone, Steven
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AGENDA

Quorum met. GFHAC Meeting began at 10:03am.

Agenda Items:

1. Approve minutes for past meetings
2. Announcements/Updates
 - GFHAC vacancies
 - Email approval for past meeting minutes
 - HDH block party
 - HDH/ REC yoga classes at the exchange M/W 6pm-7pm
3. New business
 - UCPD/USO; Chief murphy, Lt. Gustafson, Sgt. Smart
 - GFH Resident Survey Results Discussion
 - Improve the waitlist process
 - Unify pet policy across GFH
 - Residential term limits (2 years)

Approval of Agenda:

- Ross motion to approve agenda items
 - Olivia seconded the motion
 - Motion carries.
- Comment Kristin: Please post the previously approved meeting minutes to the Graduate and Family Housing Website.

Announcement/ Updates:

- GFHAC Vacancies
 - Comment Kristin: Here are the updates from Hema from Hemlata's meeting.
 - Adjusting bylaws: It is suggested that Anthony attend a GFHAC meeting and nominate a student representative.
 - There are no paperwork changes required; however, a formal invitation for the nomination is needed.
 - Confirmation of vacancies of Student Affairs Coordinator has been selected, will be adding the invite list.
 - Grad Student (GPSA Appt)
 - Student Affairs Coordinator (VCSA Appt)
 - Grad Division Reps (1/3) Angeline

- HDH Connect Block Party:
 - o Graduate and Family Housing HDH Connect team hosted a block party for GFH residents at Nuevo East from 5pm-7pm.
 - o Comment Ross: There are ways that the Block Party could have been more impactful for residents.
 - Comment Robert: Assisted during the Block Party by doing an Open house in the Exchange building to expose residents, passed out brochures, generally 20-30 residents a day cycle through the Exchange.
 - o Ross: Are the frequency of students in study lounges the same throughout different communities?
 - Comment Robert: In Mesa Nueva and the Lounge yes, it is similar occupancy
- HDH/ Rec Yoga Classes at the Exchange M/W 6-7pm
 - o Comment Robert: Starting April 18th, 2022, there will be free yoga classes offered at the located yoga room. To sign up for a class resident will need to go through the recreation center website (Register online REC Vinyasa Flow - Eszter) to sign up. The max capacity per class is 20 people. Currently, this program will be active through spring quarter and can be further discussed through June. An email send out will be sent within the next few days.

New Business:

- Introduction UCPD Chief Murphy and USO Leadership Meeting
- Comment Robert: These minutes will be posted on the GFHAC website once these minutes are approved by GFHAC at the next GFHAC meeting with quorum. Reminder, this is an open dialogue between the parties.
- Comment Kristin: Having a proactive conversation to establish a relationship leads to establishing trust.
- Chief Murphy:
 - o The hierarchy/ process presents as the acting chief, sets department goals, direction, and interacting with various groups in the community to meet the needs of the community.
 - o Lieutenant Gustafson oversees the CSO's, USO's and dispatch. In addition, Lieutenant Gustafson enacts the policies and relays any issues to the Chief. Then it will be relayed to the front-line supervisor, who is the front and center of daily issues/actions taken by officers.
 - o It is imperative to provide safety and security services for Graduate housing.
- Stg. Smart:
 - o It is important to remember that the overall UCPD/USOs process is not always a 'check off the boxes process'. Situations will not always go smoothly as planned but building the relationships and transparency with the community can help to better serve.
- Question: Can you describe the elements and length of training the USO's must complete?
 - Stg. Smart: There is a lengthy background process before the hiring even occurs, after they hire; they do an 8-week field training program. However, process is in currently being remodeled to get them out in the communities to get to know the community partners.
 - In addition, there are CLETS training, confidential information training such as FERPA. Also, they are paired with a Senior USO to get to know their assigned area and it is best practices to keep be USP's in one area to keep them a part of the community.
 - There are also ongoing trainings such as PC832 class that focuses on the rights of citizens. In addition, mirrored police officer training, deciliation training, diversity and peace officers' standards training.
 - The roll call or grouping often parallels what you see normal police officers do on the outside. The training topics are sent from the state, federal and local policies. Lastly, having the understanding and ability to recognize and deescalate situations is an important training topic and briefings are conducted on a weekly basis.
- Question: What does the standard nightly patrol look like?
 - o Stg. Smart: The nightly patrol officers start off each night with getting any information as to what has been happening in the community. There is also daily training if there is an event going on. In addition, the officers go out to their assigned campuses and be a presence in the community as well as a visual deterrent. Also, provide services and be a point of contact when other staff isn't around during any time of needs.

- Comment Kristin: There is a problem with over policing. There needs to be a refocus of attention to outside individuals coming in and doing crimes.
- Question Robert/ Ross: How many USO's are there? Where are they? Are there any USO's specifically set for GFH?
 - Chief Murphy: There are 14 USOs in Graduate and Family Housing and are currently active recruitment/ hiring.
 - There are 2 officers assigned to the Mesa Nueva/Nuevo West/ Nuevo East communities. 2 officers assigned to LIDS and Coast.
- Comment Kristin: There are a lot of different pathways and corners within a community.
- Comment Smart: Each community has different nuisances.
- Comment Stg. Smart: There are also concerns of possible theft of E-bikes.
- Comment Lieutenant Gustafson: Though the violent crime is very low, the protection of the residents is the most important. With that, an officer's focus begins with property crimes, then the lower-level issues such as noise complaints, etc. Many of the noise calls that officers report to are reported to the USO's by the communities.
- Question Kristin: Where are the working security cameras?
 - Robert: Will provide more specifics information regarding this question for Kristin.
- Question Ross: What are we doing to make sure that we see as much as possible?
 - Chief Murphy: This is a mixed question; the monitoring of security cameras is not currently active. There is a very fine line with issues of individuals wanting more security cameras and those who want less cameras for privacy reasons. Cameras provide a deterrent, and it may be able to help us intervene, but primarily they are a great investigation tool.
 - Comment Robert: GFH does not have access to the security cameras. Only assisted in installation for campus to use. Should we be asked to fund more cameras? This would need to be a larger conversation with Campus.
- Question Steven: Who monitors the cameras in the parking garages?
 - Robert: The garage is shared with transportation. They are the subject matter experts.
- Question Kristin: Is there any plans for cameras to be placed parking garages?
 - CETED – crime prevention through environmental design will include these plans for cameras and other design elements for safety and security.
- Comment Ross: I understand that for new buildings. The blue emergency cameras as an added suggestion. Mesa wasn't planned to be invested in.
- Question Kristin: In terms of trends, what are you finding and how can we strike this balance better?
 - Lieutenant: Most prevalent are the property crimes, thefts, and micro mobility thefts. Possibility of items kept in spaces and apartments with approval of roommates is highly encouraged. Cadillac converter etching and panels that can help prevent theft. In communities, it helps to report items that needs to be addressed such as doors that aren't locking correctly.
 - Stg. Smart: There was some conversation about what it means being very close to the street and what is being brought in and out for the general GFH community. The hospital & trolley are ways in which people are brought to our campus. The San Diego community is being hit with the same fundamental things that we are.
- Question Kristin: Is it possible to meet USO Officers?
 - Chief Murphy: Hoping that during the daily roll calls, there can be an incorporation of having resident attend the roll calls.
 - Stg. Smart: Potentially featuring officers in the newsletter.
- Question Robert: When is it that a USO officer would respond verses a PD officer? As there is a major anxiety for the residents during responses for a lockout situation.
 - Chief Murphy: Traditionally UCPD provided lockout service. This is a common situation in which we are looking to have a bigger discussion for suggestions on alternatives options to unlock doors for residents.
 - Comment Lieutenant: In addition, it also depends on the shift times. The USOs begin from 8pm-6am. CSO, are on occasionally and will respond, but outside of this would UCPD.
 - Comment Stg. Smart: Between 5pm to 8pm is the most popular times when lockouts are being called in and this is when UCPD officers will come.

- Question Steven: Could dispatch inform them?
 - o Stg. Smart: when there are 8 lockouts at once, it is important to address the lockouts as quickly as possible. Asking certain questions regarding “Is it okay that I come in and unlock your door?”. Is there something that we aren’t doing in the community?
- Comment Kristin: It seems unreasonable to do this during mailroom hours.
 - o Comment Robert: There is a bigger discussion with this for when our offices are closed.
- Question Steven: Can UCPD be given access to the electric systems to unlock doors?
 - o Chief Murphy: Perhaps dispatcher can say, “Would you like to wait for someone to help or do you need to be unlocked now by a UCPD Officer?” I want to see an action on the roll call with residents being involved.
 - o Comment Robert: I don’t know what a role call looks like. Very interested in learning more in what that roll call would look like. Commitment to continue to try and learn and integrate and have everyone understand what is going on during a daily basis.
- Question Breana: Would it be beneficial to have a joint town hall?
 - o Comment Robert: I would agree. I am all for multiple methods to bring people together to understand and support one another for the common good, overall a safer community.
 - o Chief Murphy: Would be happy to have GFH attend a role call.
- Comment Hema: Bringing in other stakeholders into this meeting would be beneficial for all.

Final remarks:

- Comment Ross: When should GFHAC meet next?
 - o Comment Robert: The next GFHAC meeting will be in a month.
- Ross motion to adjourn meeting
 - o Kristin seconded the motion
 - o Meeting adjourned

Meeting adjourned at 11:15 AM.