

Graduate & Family Housing (GFH) Advisory Committee | MINUTES

Meeting date | Time 5/3/2023 6:00 PM

Meeting Location: Zoom

Type of meeting: GFH advisory Committee	Attendees: Theus, Daniela Clark, Breana Dothard, Dottie Stergiopoulous, Dimitrios Cheng, Casey Kang, Andrea Guerra, Michelle Hargate, Sally Borkowski, Michael Ford, Matt Uribe, Laura Kadaveru, Sreevatsank Freitas, Analisa BL, Matt Hailey, James Turner, Ross
Co-Chairs: Rebecca Otten Kristin Leadbetter	
Note taker: Madeline Makings	

Town Hall Minutes

Town Hall began at 6:05pm.

Kristin began the town hall by sharing her screen with opening slides and explained the goals and objectives of the meeting.

- 30 minutes - Discuss GFHAC updates & submitted questions
- 30 minutes - Open floor of any topics.
- Future town halls will be held on week 5 of every quarter on Wednesdays at 6pm!

GFHAC Topic Overview

License Plate Recognition Program – Rebecca Otten

- GFH has partnered with parking and transportation to transitioning from using physical parking permits to a license plate scanning program, similar to the program on campus.
 - o The transition is set to begin June 1, 2023.
 - o GFH is working on enforcing parking across the board from 8am to 4pm.
 - We are asking for any feedback that anyone has, please check your email for details.

Zipcars in GFH – Rebecca Otten

- Zipcar expressed the popularity of the use of their vehicles and their will be additional cars added to the top of the OMS Parking Garage.

Unifying the Pet Policy Across GFH – Kristin Leadbetter

- Currently GFHAC has been working on unifying the pet policy across all GFH communities. Attend a GFHAC meeting to learn more: <https://hdhgradfamilyhousing.ucsd.edu/residents/meeting-minutes/index.html>

Community Room Photos – Daniela Theus

- GFH is excited to announce that we have included photos of the community rooms that are available to reserve. There is a slide show that contains the information for each community room. You can access this information here: <https://hdhgradfamilyhousing.ucsd.edu/residents/resources/community-rooms.html>

Fitness Survey – Kristin Leadbetter

- The Mesa Nueva community is working on a survey to gather feedback and student opinions regarding the gyms, this survey will be send out soon and will allow residents to comment on their gym experience.

Suggestion Box – Kristin Leadbetter

- There are 2 new fliers in the community, the Fix it Request Form & the Suggestion Box
 - o Suggestion box is currently to be used to gather information to see what the community members think about the community. You can also join the GFHAC meetings, every other Monday at 11am!

Application & Waitlist Portal – Ross Turner

- The current waitlist only contains a rough estimate of wait times for different communities. Due to several moving parts, GFH is unable to show where you are as an individual on the waitlist but GFHAC has been working with GFH to have an interactive chart that will show past data for up to 4 years. You can estimate when you would like to put your move in ready date based on the current waitlist numbers and past move in information. This will help new students coming into UCSD.
 - o Rebecca shared her screen and demonstrated the Sandbox site that is currently under construction.
 - This process will be rolled out very soon with a goal of showing projections as well.

Kristin began talking about the questions that were submitted:

- Pre submitted question: Why is there a 3% increase in rent?
 - o Rebecca Otten shared that utilities are a large expense; trash, water, in addition to represented and non-represented staff salaries, they also see increases in everyday expenses and items used by maintenance, custodial and housing.
- Pre submitted question: Basic resources are inaccessible to non-student residents.
 - o Kristin commented that this is a great topic to bring up, she is going to investigate this process and bring it to the GFHAC committee to speak about it further
- Pre submitted question: How is the no cat/dog policy enforced?
 - o Daniela stated that it varies, we always check if they have gone to the office, if not, the office will follow up by calling or emailing and asking questions.
- Pre submitted question: Noise regulations/Excess Noise
 - o Kristin posed to the group asking if someone has attended the town hall that would be able to expand on their question. Kristin explained that quiet hours is currently a topic of conversation on GFHAC.
- Pre submitted question: When will UCSD collect compost?
 - o Currently there is a composting project behind Mesa Nueva.
- Question in the chat: Can there be something done by the noise caused by the trash carts?
 - o Rebecca stated that we can present this concern to our partners. Will ask if there are alternative routes and see what we can do.
- Question Matt: In relation to the composting question, composting is required, they are going to begin assigning fines, confused why has been such small composting efforts. Industrial composting deals more with pizza boxes, some plastics, bones, other items as needed.
 - o Kristin commented that there is now a composting area. Currently not industrial level, more of a volunteer project. Kristin is going to be looking into this and will take this to GPSA for further information.
 - o Rebecca Otten will also ask campus partners
- Pre submitted question: Why were residents only given a 1-day notice for pesticide spraying?
 - o Kristin answered that the pesticide spraying just began emailing as well as posting in the communities.
 - o Michelle asked: is it necessary to spray pesticide spray? There are vulnerable populations here and it poses a danger.
 - Rebecca answered that the campus partners spray because it is often when a resident shares a concern, like ants or other bugs in apartments.
 - Kristin answered that this is something that GFHAC will discuss further.
 - Dottie shared that there may be different reasons, ticks, bunnies, infectious diseases, coyotes for spraying.
- Pre submitted question: Misc. group of comments: Wi-Fi, extending our hot tub hours and washing windows
 - o For Wi-Fi issues, please call your residential office.

- Hot tub hours: recently dialed back hot tub hours in GFHAC to align with quiet hours.
- Window washing there are a lot of requirements and costs. Currently aware of the condition of the windows and are currently working on this with campus partners.
- Kristin asks anyone to utilize the suggestion box as needed.
- Composting project, is it possible to open a paid position for the job instead of volunteer run?
 - Rebecca answered that this is something she will look into.

Open Floor:

- Question Analisa: Are there any lawns that are pet free? For lounging as a resident?
 - Answer Kristin: currently GFH is in the process of installing more poo bag areas. Currently do not have a dog free area. GFHAC is currently working on a dog play area, it is something that can be folded into the pet policy conversation.
- Question Hailey: Was there any conversation with the broken gym equipment?
 - Answer Kristin: There will be a fitness survey that will be sent out soon where you can fill this out with any broken equipment.
 - Answer Rebecca: There was a confusion with who completed the work orders, all GM's are currently working on the repairs needed in the gym with Recreation.
- Question Analisa: Wondering the situation with the trash shoot? Do people not know how to use it?
 - Answer Kristin: In GFHAC there have been conversations about how to encourage residents to look after themselves. If there are trash shoots that are broken, please submit a FixItTicket, and maintenance can talk with custodial. Kristin suggests putting a reminder in the next newsletter with proper trash disposal.
 - Answer Daniela: In Nuevo East, we placed signs, if we find the issue is reoccurring, we send emails to the floors/neighbors. Certain areas you can identify the name of the person. If you submit a fix it ticket, please let your specific office know of patterns or concerns.
- Question Dottie: I would love to check in on the black food trucks.
 - Answer Daniela: They responded regarding Daniela's request and they are working on going through the process, more updates will come soon.
- Question Sreevatsank: Can quiet hours be enforced during quiet hours in OMS at the ping pong tables?
 - Answer Kristin: Suggests going to talk with the residents who are being loud. Then you are always more than welcome to call the non-emergency line.
 - Comment Sreevatsank: It is sometimes not the same people, it is also tedious, it is not a nice thing to do to call the police. Suggestion to add a quiet hour sign next to the ping pong table.
 - Answer Ross: Also, when you call the non-emergency line, you can specifically request a USO Officer.

Final remarks:

Kristin ended the meeting with final remarks by listing her email if there are any other questions or concerns:
 gfhac@gsa.ucsd.edu

Meeting adjourned at 6:59PM.